

Our Mission

Mercy Hospice was founded in 1979 to provide supportive care for terminally ill patients and their families. For each patient and family, a team of professionals and trained volunteers provides a full range of physical, emotional, social, and spiritual comfort. When a cure is not possible, hospice offers choices for those who wish to remain at home among familiar surroundings, supported by the love of friends and family. Our support may also be provided to patients living in local foster homes or nursing homes. At Mercy Hospice, we believe that dying is a normal part of life. It should be understood that hospice exists neither to hasten nor postpone death; rather, hospice affirms life.

How You Can Support Hospice

Hospice depends on volunteers and community financial support to ensure that care is available to those who need it. Mercy Foundation has established an endowment fund to support people requiring hospice care. If you have a need for financial aid or would like information on how to make a gift to the Hospice Endowment Fund, please call 541-677-4818.

Mercy Hospice is Medicare certified, accredited by the Oregon Hospice Association and the Joint Commission and a member of the National Hospice and Palliative Care Organization.



Imagine better health.SM

Hospice

Our Core Values

Reverence Integrity Compassion Excellence

Hospice

2675 NW Edenbower Boulevard
Roseburg, OR 97471
www.mercyrose.org
541-677-2384



Choices for Supportive Care

Mercy Hospice has a team of skilled professionals who work with the patient's physician. A plan of care is created to meet the unique needs of each patient and family. Staff members make regular home visits, and a nurse is available by phone 24-hours a day to answer questions, problem-solve or offer crisis intervention.

The **Hospice nurse** — manages the patient's care and makes regular visits for:

- assessing the patient's condition
- pain control and symptom management
- teaching family members or hired caregivers how to care for the patient
- advising about needed equipment
- providing support for patients and families

The **Social Worker** — can offer supportive individual or family counseling that can help reduce stress and provide information about:

- insurance coverage
- financial aid
- funeral planning
- in-home support or transportation
- other community agencies that can help

The **Home Health Aide** — visits to provide personal care, such as bathing, grooming, toileting needs, exercise and assistance for walking.

The **Chaplain** — is available for spiritual counseling, emotional support, prayer, sacraments, memorial services, or contacting clergy for the patient or family.

The **Hospice Volunteer** can:

- visit in the home or hospital
- read to the patient or write letters
- run errands
- do grocery shopping or help with meals
- do light housework
- provide respite for family and caregivers
- help in other ways that add to the quality of life for both patient and family

Therapists provide:

- physical therapy for safety, home assessment, strengthening exercises
- occupational therapy for activities of daily living and life review
- speech therapy for swallowing and communication problems

Hospice also provides:

- medication for pain control and symptom management
- medical equipment and supplies related to the hospice diagnosis
- bereavement follow-up to family members, including counseling, education and emotional support
- short-term inpatient respite

How Is The Cost Covered?

Mercy Hospice is a not-for-profit agency providing care regardless of ability to pay. Medicare, Medicaid or private insurance usually cover hospice services.

When Is Hospice For You?

Is life measured in weeks or months? Has your doctor determined that medical treatment no longer offers a cure? Have you decided to discontinue curative treatment? Mercy Hospice is here to help.

How Can I Arrange for Hospice?

You may want to speak with your family, a trusted friend or your physician who can make the referral. Anyone can contact Mercy Hospice to make a referral for themselves or a loved one. A Hospice representative can meet with you to discuss the program in your home or at the hospital or you may choose to come to the Hospice office.